

#### Introduction

We hope your experience with our client friendly website will be positive and assist with any queries you might have as our **J&J** client.

Myjjmoz.com has been built to ensure that data is communicated quickly and efficiently throughout the transport and logistics chain and is displayed in a user-friendly manner. We hope you make use of this tool to give you peace of mind that your cargo is traveling with the best service provider in the Beira corridor.

# What can you do with this set of tools?

You will be able to:

- Track where all the trucks that are carrying your cargo are;
- Monitor all your orders this includes; how much cargo is to be moved, how much is scheduled, how much is in transit and how much has been delivered:
- Download documents for your shipments such as PODs.
- Submit documents for clearance;
- Submit SAD502s directly to our border and port offices;

The tracking you will get at myjjmoz.com will show you the last positions reported by the truck straight from its GPS. That means you can know 24x7 the exact position on the globe of all your shipments.

In addition to that we can also send you automated tracking reports by email. To do so please contact your J&J representative giving the exact criteria of information you want to receive and how often do you want to receive it and who else (if any) should receive the report.

### **How to get started with J&J Online Tools:**

The process to get started is fairly simple.

- **Step 1-** Request a password from your **J&J** representative. He/She will create a username and password for you that will allow you to see all shipments that belong to your customer code(s) in our database.
- **Step 2-** Once you receive your username and password you need to visit <a href="https://www.myjjmoz.com">www.myjjmoz.com</a> and then click on **LOGIN,** as per the screen shot below. This website will require uninterrupted Internet access to enable you to utilize our website to its full potential.



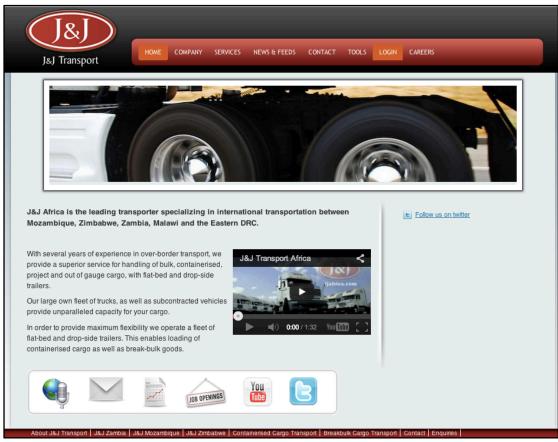


Figure 1 - Myjjmoz.com front page

**Step 3** – Please insert username and password and you will be redirected to our welcome screen

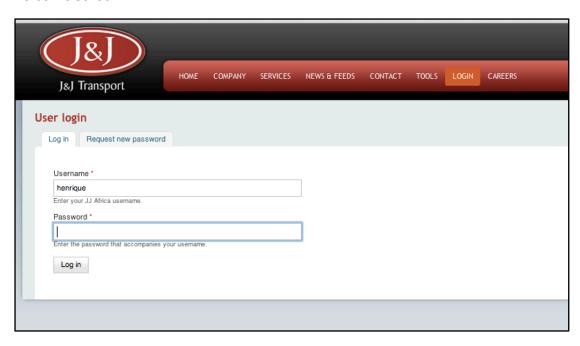


Figure 2 - Login page

**Step 4** – In our **Welcome to My J&J** screen you will see all options available to you. At this stage we have four options available to our clients: **Track Your** 

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Cargo, View your Orders, Submit Documents for Customs Clearance and Upload SAD502s and Download PODs.

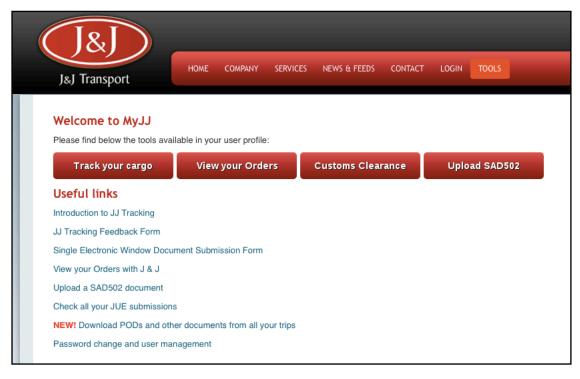


Figure 3 - Options available in your profile

Please select one of the options above and proceed to the relevant page you would like to utilize. You will notice that we have included a **Submit Feedback** button throughout the site. We would really appreciate your feedback.

If you need to return to this main screen you can do so by clicking on the TOOLS link on the menu bar. We suggest that you bookmark this page.

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If you want to visit this page directly please go to:

http://www.myjjmoz.com/welcome/

Updated May 8th 2015



Here's an overview of each function available on the website:

### Track your Cargo:

This is our main tracking tool that will list where all trucks carrying your cargo are. This is regardless of which order. Please use this function to receive an overview of all trucks carrying your cargo.

Take note that depending on the trucks' status they will be grouped differently e.g. trucks that are scheduled to load but haven't loaded yet will appear on the **Scheduled Trucks** block. Trucks that have finished their trip will appear in a different block and so on and so forth.

If you click on the **Last Location** link for each truck you will see the exact position of the truck on a Google Map.

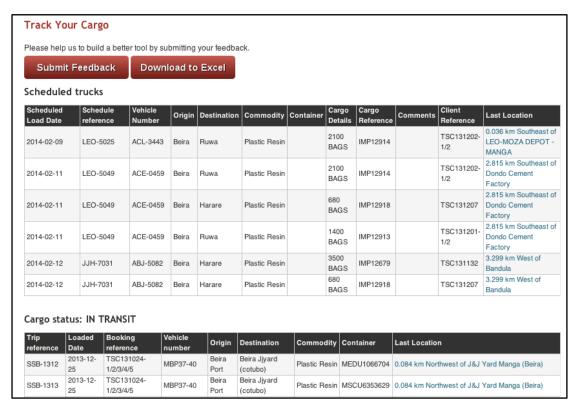


Figure 4 - Output of the Track Your Cargo screen



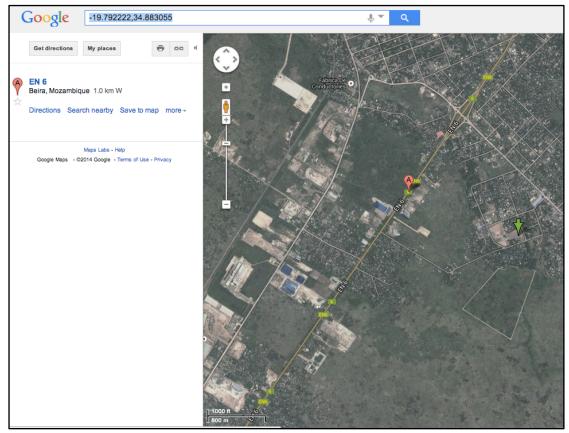


Figure 5 - If you click on the Last Location link of any given truck a new page in Google Maps will open showing the position of the truck (green arrow) and location of relevant landmarks (in this case EN 6 road in Mozambique)



### **View your Orders:**

In this screen you will be able to see the quantity of cargo that you have booked with **J&J.** It will display how much of it has been scheduled, trucked and how much is still outstanding.

If you click on the **Order Number** column (the left most column) you will be able to see the position of each truck belonging to each particular order number only.

This will allow you to monitor each of your orders separately and independently.

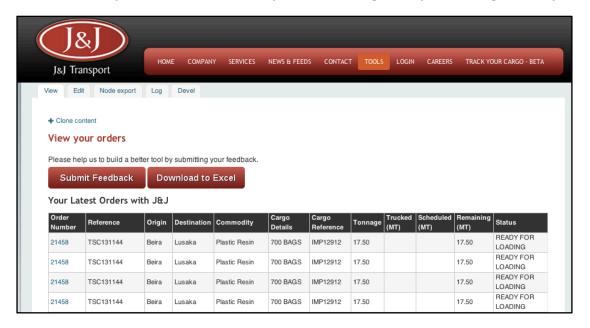


Figure 6 - View your orders output

**Added Functionality:** If you click on the **Download to Excel** button an Excel spreadsheet will be created and downloaded to your computer with all the information from the **View your Orders** page!

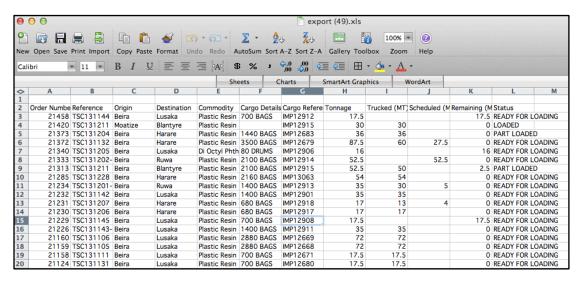


Figure 7 - Excel spreadsheet generated by clicking on the "Download to Excel" button



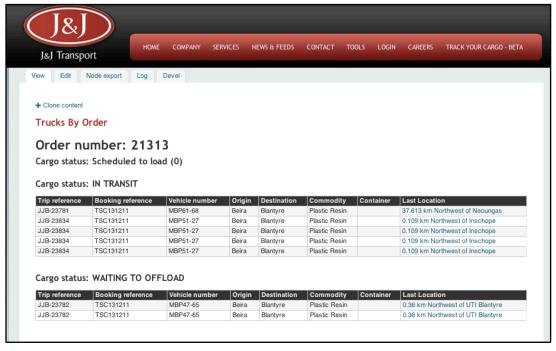


Figure 8 - Details about a given order. Notice that the J&J order number is displayed as well as your own Booking Reference number allowing ease of reference.

#### **Single Electronic Window Document Submission Form**

On this page you will be able to submit directly to **J&J** all documents you need to clear your cargo in Mozambique. By submitting to us through this form we guarantee that all parties who need access to the clearance information will be notified immediately and your clearance will be dealt with efficiently as possible.

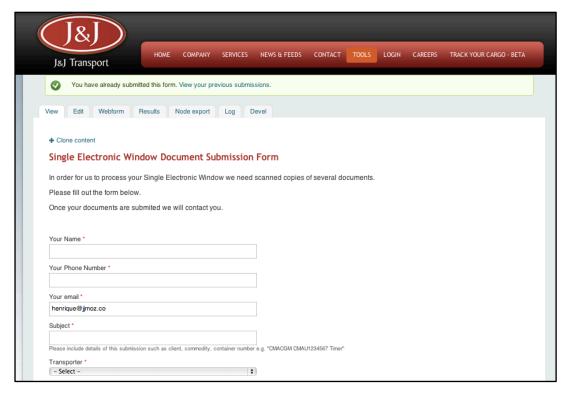


Figure 9 - Filling out the form and its mandatory fields will guarantee we have all documents needed to clear your cargo



### **Upload SAD502:**

If you use your own clearance services and when your *despachante* (customs broker in Mozambique) sends you an SAD502, you can decrease the time it will take for your truck to be released by uploading your SAD502 from this screen to us.

When you use this screen a member of our team at the border will be automatically notified to release your truck in the shortest time possible. In this screen you will be able to upload SAD502s to up to 5 trucks at the same time.

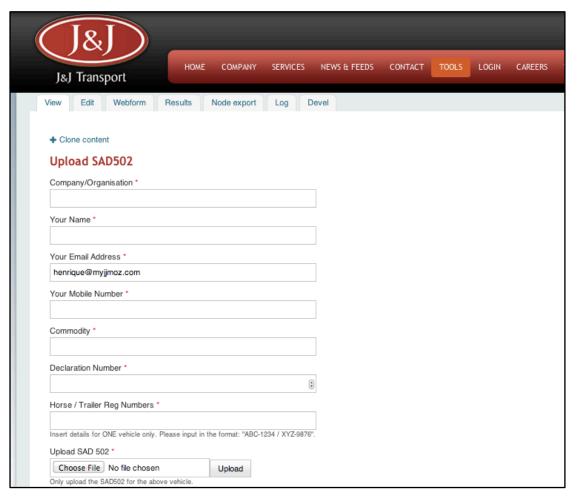


Figure 10 - By uploading your SAD502 from this form you guarantee the fastest release possible of your truck



#### **Download PODs and documentation**

In this screen you will be able to download PODs and other documents associated with each trip you had with J&J.

If documents have not been uploaded yet you can click on the link "Request Documents Now" and we will be notified of your request.

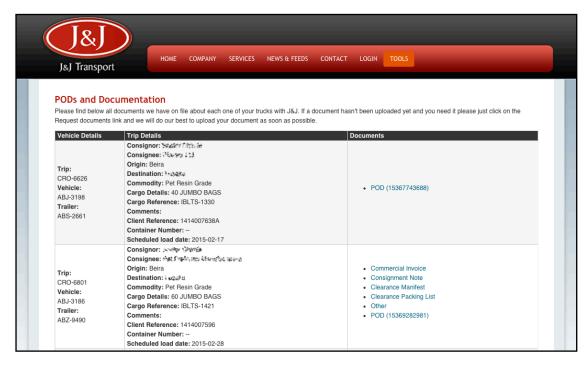


Figure 11 - PODs and documentation: click on any link to download the respective document.

The minute a document is uploaded it will appear on this screen.

If you need to be automatically notified when documents are uploaded we can configure our system to email you every time a document is uploaded or every few days. It really depends on what works for you.



## Other ways to track your cargo:

In addition to tracking your cargo through our website you can also use **Google Earth** or request your nearest J&J office to configure email tracking for you.

Here's what you will see if you configure **Google Earth** to display your cargo:



Figure 12 - Tracking the position of your trucks through Google Earth

You will be able to see all trucks on a map and if you click on each truck you will be able to see its details. The configuration process is fairly easy and secure.



### **Email based tracking**

Email tracking is the latest tool we have added in our arsenal to make your life easier. With this tool we can send you any information pertaining your cargo, be it how many trucks have been moved, where are your trucks, reports with links to documents you need, and so forth. Basically we can configure any information about your cargo in your database to be sent at pre-determined times or also to be sent only if a given condition arises.

So, for example, we could send you an email (or have your warehouse manager receive an email) every time our trucks report through their GPS to be less than say 200km away from destination. The possibilities are endless. Please contact your local J&J office to configure these reports for you.

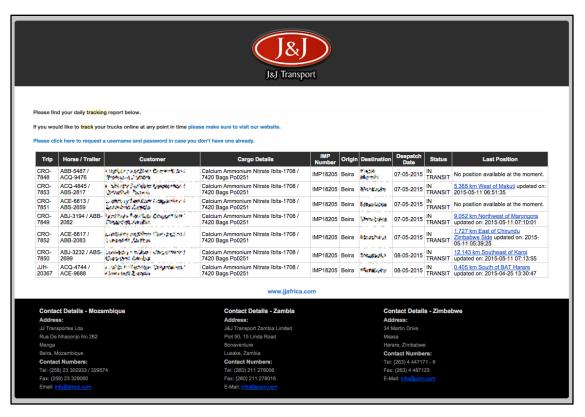


Figure 13 - Email based tracking - automatically receive trackings at a pre-configured time of the day



### Other Functions on our website - Reset your password

If you need to change your password you can either email someone from J&J or clicking on the Tools link on the toolbar. This will take you to our initial Welcome screen where you will have access to the link "Password change and user management".

When you click on this link you will be taken to the screen below:

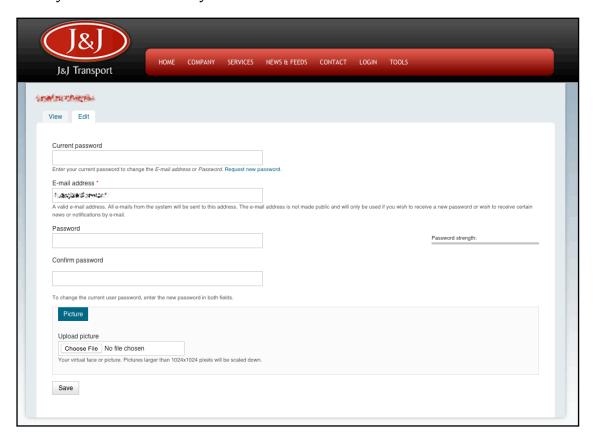


Figure 14 - User management features

In order to make any changes you will need to insert your existing password so make sure you keep it in a safe place.



## Thank you

Thank you for your interest in our **J&J** e-tools. We hope that they meet and exceed your expectations.

Kindly note that you use this tool at your own risk and we cannot be held responsible for any delays in updates and information. All information viewed is confidential in nature and all rights are reserved.

If you have feedback please use the respective feedback buttons on myjjmoz.com or email <a href="mailto:henrique@jjmoz.com">henrique@jjmoz.com</a>. We look forward to working with you in 2015 and beyond!

**J&J Africa Management**